Vestigo®
by McCreadieGroup

Overcoming Operational Challenges with Vestigo®

UF | Clinical and Translational Science Institute
UNIVERSITY of FLORIDA

University of Florida Clinical Translational Science Institute Investigational Drug Service is committed to cutting-edge research and patient care. Their IDS Pharmacy plays a crucial role in managing studies that contribute to groundbreaking medical advancements and improved clinical outcomes.

Challenges:

- **Operational Ceiling:** Manual, labor-intensive paper-based system reached its limit.
- **Monthly Billing:** Time-consuming manual reconciliations.
- **Regulatory Vulnerabilities:** Ensuring compliance with provider orders and consented subjects.
- **Staff Efficiency:** Traditional system hindered staff from focusing on essential tasks.

Solution:

By adopting Vestigo in October 2017, the UF CTSI IDS Pharmacy automated many of their processes, reducing errors and saving valuable time.

Key features of Vestigo included:

- Streamlined protocol management
- Automated billing module
- Enhanced accuracy with VestigoVerify
- Real-time study updates via OnCore interface
- Comprehensive reporting tools
- Improved staff training and competency tracking

Results:

1 Revenue Growth
From late 2017 to mid-2024, **revenue increased by 43%**, largely attributed to the introduction of workflow efficiencies and the enhanced ability to manage more studies concurrently.

2 Increased Protocol Count
Protocol count **grew by an impressive 51.7%, with a peak increase of 71%** observed just before the onset of COVID-19.

3 Growth in Staff
With Vestigo, **protocol coverage per pharmacist increased from 50 to 70**, necessitating more staff to manage the higher protocol count. As a result, the pharmacy service **expanded from 3.2 to 4.7 pharmacist FTEs and from 2 to 3 technician FTEs**, reflecting substantial growth driven by the increased workload.

Vestigo Impact

43%	51.7%	+ 2.5
Revenue	Protocol Count	FTEs for increased protocols

Contact us at info@mccreadiegroup.com to **book a demo**

> **Vestigo has transformed our daily operations. The accuracy and efficiency provided by the electronic system are unparalleled. We cannot imagine reverting to our pre-Vestigo practices"**
>
> Justin Giaquinta,
> Clinical Research Pharmacy Manager